Windscreen excess: £100





Certificate of Motor insurance

This Certificate is not a statement of cover given by the Policy. For full details of the insurance cover, reference should be made to the Policy

ADVICE TO THIRD PARTIES

Nothing contained in this Certificate affects your right as a Third Party to make a claim

Policy Number AC SMF 4580794 Any Goods Carrying Vehicle owned by the Policyholder or hired or 1. Description of the vehicle: loaned to them TR Cleaning Ltd 2. The policyholder: 3. Effective date of commencement of insurance for 00:00 20/09/2023 the purposes of the relevant law: 4. Date of expiry of insurance: 23:59 19/09/2024 5. Persons or classes of persons entitled to drive: Any person driving on the Policyholder's order or with his permission Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6. Limitations as to use:

Use for the Policyholder's business and for social domestic and pleasure purposes

EXCLUDING

Use for hire or reward or whilst towing a greater number of trailers in all that is permitted by law or for racing competitions (other than treasure hunts) rallies or trials

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

Claudio Gienal CEO AXA UK & Ireland AXA Insurance UK Plc (Authorised Insurer)

and the

European cover

The insurance evidenced by this Certificate of Motor insurance extends to meet the compulsory legal minimum insurance for motor vehicles in any country that is a member of the European Union or any other country which has agreed to follow European Union Directives and is approved by the Commission of the European Union.

El seguro constatadopor el presente certificado de seguro de automoviles se prolonga hasta cumplir el seguro minimo legal y obligatorio para los automoviles en los paises miembros de la Comunidad Europea o cualquier otro pais que cumple los requisitos de la Directiva CE y es aprobado por el comision de la Comunidad Europea.

Die durch diesen Versicherungsschien nachgewiesene Kraftfahrzeugversicherung entspricht der gesetzlich vorgeschriebenen Minimalversicherung fuer Kraftfahrzeuge innerhalb aller EU Mitgliesstaaten, und allen Staaten die bereit erklaert haban den Weisungen der EU zu folgen und somit von der EU Kommission anerkannt sind.

Les garanties de cette attestation d'assurance automobile répondent au minimum légal requis par tout pays membre de l'Union Européenne, ou tout autre pays adhérant aux directives de l'Union Européenne et approuve par la Commission Européenne.

L'assicurazione comprovata de questo Cerificato di Assicurazione Automobilistica si estende ad includere I minimi requisiti d'assicurazione automobilistica obligatoria di ogni paese membro dell'Unione Europea o di ogni altro paese che ha deciso di seguire le Direttive dell'Unione Europa e che é approvato dalla Commissione dell'Unione Europea.

Important Information

These notes do not form part of your Certificate of Motor Insurance

The Certificate

Your Certificate of Motor Insurance is an important document and you are liable to prosecution if it is not in order. It is not a statement of cover given by the Policy.

Notification of change

Notify your insurance adviser immediately if you: (a) change your vehicle or obtain an additional vehicle (notification is a condition of your policy) (b) require a change in the persons entitled to drive (c) require a change in the limitations as to use, for example, if you change your occupation

Notification of change affecting the insurance

AXA Insurance must also be notified of any change of circumstances affecting the insurance, for example: (a) all motoring convictions and at renewal date any impending prosecution involving any person likely to drive (b) any physical or mental disability or infirmity of any person likely to drive.

Cancellation

Should this insurance be terminated for any reason or the vehicle sold or otherwise disposed of, this Certificate must be returned to AXA Insurance. Failure to comply with this duty is an offence under the Road Traffic Acts.

European cover

Eligible countries can change so if you are going to a non EU country we recommend you check with your insurance adviser as to the status of that country.

Instructions in the event of an accident

You should:

(a) take the names and addresses of all witnesses. Report the accident to the office issuing this Certificate, or if this is not practicable, to the nearest office (see telephone directory) quoting this certificate number

(b) send all communications you receive relating to claims or proceedings against you, unanswered, to the office you normally deal with quoting, if known, the claims reference

(c) in the event of an accident in the UK you can use the contact number 0800 269 661 for assistance and to register the claim

Windscreen breakage

If your windscreen or windows are damaged and needing repair or security work please ring this freephone number 0800 269 661. You will be informed of your nearest windscreen provider to whom you should produce your certificate of insurance and pay them the appropriate excess. They will then complete all the necessary work to your satisfaction.

General information

If you pursue a claim against the other party for uninsured losses (for example, an excess, or damage to your vehicle if your policy is not comprehensive) you must make your own arrangements - but please tell us what you are doing and the result. Normally, if you recover in full you will not lose your no claims discount, similarly it will not be lost if we recover your outlay in full. In other circumstances your no claims discount will be affected.

Making a complaint

If your complaint relates to a claim on your policy, please contact the department dealing with your claim. If your complaint relates to anything else, please contact the agent or AXA office where your policy was purchased. Alternatively you can write to us at AXA Insurance, Commercial complaints, AXA House, 4 Parklands, Lostock, Bolton, BL6 4SD.

Should you remain dissatisfied following our final response you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable you will receive details of how to do this at the appropriate stage of the complaints process.

Referral to the Ombudsman will not affect your right to take legal action.

Full contact details can be found within the policy wording.

AXA Insurance UK plc Registered in England and Wales No 78950. Registered Office: 20 Gracechurch Street, London EC3V 0BG. A member of the AXA Group of Companies. AXA Insurance UK plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Telephone calls may be monitored and recorded.